

*University of Maryland School of Public Policy
College Park, Maryland*

Results and Performance Accountability Course

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Spring 2005

Class Schedule:

Fridays, 9 am to 4 pm

**Session #1: January 28
Session #2: February 4
Session #3: February 25
Session #4: March 11
Session #5: March 18
Session #6: April 22
Session #7: May 6**

Subject Matter:

Results and Performance Accountability (also known as Results-Based Accountability) is a disciplined methodology used by managers to improve the performance of programs, agencies and service systems. This methodology is also used to improve results (quality of life conditions) among whole populations in cities, counties, states and nations. Results and Performance Accountability is now used widely across the United States and abroad, and is one of the leading models in the emerging accountability movement.

Learning Objectives and Applications :

For people currently in management positions, this course will provide a framework, tools, and skills for improving program performance and for participating more broadly in the development and implementation of strategies to impact the well being of populations. For those in academia, this course offers tools for the rigorous analysis of organizational performance and accountability, with the opportunity to explore and write a publishable article on a particular topic or case.

Course Instructors :

Friedman, Pillsbury and Lee bring wide experience in results and performance accountability to the classroom. They have worked in over 40 states and seven countries with local, state, and federal governments, foundations and other non-profit organizations and communities. They also bring to the course their expertise in the design and delivery of highly interactive educational programs that maximize the development of practical skills for executives and other professionals.

Cost:

The cost of the course is \$2,075, which includes tuition and all course materials. Students who choose to take the course for credit and are not enrolled at the University of Maryland College Park will need to pay a \$50 registration fee to the University.

This course may be taken for graduate degree credit (3 credits) from the University of Maryland School of Public Policy or strictly for professional development purposes.

For more information and registration, please contact
Adam Luecking at awlueck@umd.edu or 301-775-2979.